

## Covid-19 Impact and Shipping Delays

Don't Delay – Order Today!

We urge you to order as early as possible and allow extra time due to the impact of Covid-19 on shipping and warehouse functions.

Our carriers have informed us that typical shipping times are likely to be at least 1 – 2 days longer than pre-Covid transit times. Since the pandemic began the volume of both mail and ground packages has reached and surpassed the carriers' projections through 2023. The carriers did not have the time needed to expand their infrastructure in order to handle the rapid increase in volume.

We are also seeing an impact in our warehouse as we have had staff members required to quarantine after exposure to those with positive Covid test results. The warehouse is doing everything possible to maintain our same-day shipping standards but, at this time, we cannot guarantee that all orders will meet this standard.

Due to the high order volume and reduced staffing we are often required to pull staff members from the Receiving Department to order processing. Please allow extra time for us to get additional stock on our shelves.

We sincerely thank you for your continued support and are praying for your success in this most unusual and challenging year!